

**Police and Crime Panel Meeting  
17 October 2014  
Report of the Police and Crime Commissioner**

## **POLICE AND CRIME COMMISSIONER'S UPDATE REPORT**

This report provides an update on the activities of the Office of the Police and Crime Commissioner and progress to deliver the Police and Crime Plan since the last Police and Crime Panel meeting in June 2014.

### **1. POLICE AND CRIME PLAN DELIVERY UPDATE**

At the meeting of the Police and Crime Panel in June 2014 the mechanisms for delivering the Police and Crime Plan were outlined, including the role of the five Strategic Delivery Boards in delivering the six priorities in the Police and Crime Plan (progress against Priority 1: Keeping People Safe, is tracked by the Performance and Accountability Board).

The PCC published his first quarterly update of progress against the Police and Crime Plan 2014-2017 in August 2014. That report is available on the OPCC website<sup>1</sup> and the next report will be issued later in October.

#### ***Priority 1: Keeping people safe***

In most instances progress against Priority 1 is tracked through the Performance and Accountability Board. A separate performance report is on the agenda of this meeting.

#### **Recent Activity**

##### *Reviewing the 101 Service*

Over the past year the Commissioner has heard a number of concerns from members of the public about the 101 service. In response to these concerns, the OPCC is currently reviewing the 101 service to assess how well it is meeting the needs of callers and to identify any required changes. This review has been launched and will run until October 2014.

Key issues that will be addressed include:

- Analysis of call volumes and call types
- What is the current 101 service offering?
- How does this compare to other similar services/call centres?
- What are the public expectations of the 101 service?
- What is the current experience (including satisfaction) of callers to 101?
- What factors drive satisfaction?
- What other actions are needed to improve service delivery?

The review programme includes analysis of existing management information and caller satisfaction surveys as well as a public consultation exercise which ran over the summer. A

<sup>1</sup> [http://www.devonandcornwall-pcc.gov.uk/Document-Library/JMB-JSB-Web-REP-lvang\(1\)---Copy\(DE\).pdf](http://www.devonandcornwall-pcc.gov.uk/Document-Library/JMB-JSB-Web-REP-lvang(1)---Copy(DE).pdf)

bespoke mystery shopping exercise and a 24 hour call-listening exercise have also taken place. This should all build a picture of the public's experience when calling 101 and identify any issues that need to be addressed.

#### *PCC Small Grants Programme*

The second round of the PCC Small Grants Scheme has concluded with over £103,000 provided to 24 projects which support the delivery of the Police and Crime Plan. Over 130 bids were received. The full details of the latest round of the Scheme is available on the OPCC website at <http://www.devonandcornwall-pcc.gov.uk/News-and-Events/News-Archive/2014/24-groups-share-103,226-from-PCCs-small-grant-scheme.aspx>

#### *Safeguarding Vulnerable People Pilot in Torbay*

The Safeguarding Vulnerable People pilot has been running in Torbay since May 2014 and is due to conclude in November 2014. It is designed to test the key components of a Single Safeguarding Process. Mid way through the pilot the performance of the process is showing encouraging signs of effectiveness in reducing risk and harm to vulnerable children and adults in the pilot area. A full evaluation is being undertaken and will report shortly. Following the production of the interim evaluation consideration will be given to how the results of the pilot can be rolled out and embedded across the Force. It is envisaged that any roll out will need to be conducted incrementally across the Force.

#### *New Format for the Performance and Accountability Board*

The Performance report details the changes which have been made to the format of the public meetings of the Performance and Accountability Board. From September 2014 part of the meeting is reserved for the Police and Crime Commissioner to put questions to the Chief Constable which have been provided by members of the public.. Questions are drawn from recently received correspondence.

### **Priority 2: To reduce the crime and harm caused by the misuse of alcohol**

The Alcohol Strategic Delivery Board held its first meeting on 24<sup>th</sup> July 2014. The Board, which includes an external member will meet bi-monthly and dates have been set for the next year. The most recent meeting took place on 1 October 2014.

The joint action plan focuses on 5 core areas of work. It has been developed in discussion with partners and is designed to enhance, complement and support partner activities not to replicate them. An update on progress against the work streams is set out below. Work is progressing on how we measure the impact of our work under Priority 2.

Recent activity includes:

#### **Workstream 1 Enforcement activities and licensing, including Evening and Night Time Economy (ENTE)**

A pilot to address excessive drinking, street drinking and underage drinking in Plymouth ENTE was launched on 15<sup>th</sup> September 2014. As part of this pilot additional work is underway to improve education and awareness within the Force. Other work is underway to scope and develop pilots in other parts of the policing area to respond to local priorities and community issues. Improving and strengthening licensing practice and policy remains a priority and the Force licensing team have been reviewing existing practices and approaches.

It is important that we fully understand the impact of alcohol related policing on our area. As part of a range of activities carried out in late September as part of the national ACPO Alcohol Week of Action, Devon and Cornwall Police held a 'tweetathon' over 2 nights to

highlight the demand impact placed upon the Force by alcohol related crime. This #alcoholharm exercise has played an important role in highlighting to our communities the huge impact that alcohol related policing places on our force and will support our wider work aimed at reducing demand.

A project has been launched to explore how we can help existing ENTE support schemes to become more sustainable and to consider how we can support and encourage new schemes. These schemes are an important part of the landscape in policing the ENTE and it is vital that we work together to support their development. In the interim the PCC has provided financial support to a number of ENTE support schemes ahead of this wider work which will continue over the Autumn.

The PCC has been clear of his desire to take a hard-line with irresponsible drinkers. The PCC has committed to exploring what options exist to allow us to use financial levers (such as custody charges) to help tackle alcohol related crime. Our early work in this area indicates that many of these options could require legislative change but we remain committed to this ethos and work is underway to explore the full suite of options and to assess their potential benefits, costs and barriers.

### **Workstream 2: Improving education and awareness**

Education and awareness is a core part of our strategy and the OPCC are scoping plans to launch an innovative social media competition later this year focused on encouraging cultural change. We will be working closely with partners in our local authorities and with public Health England as we develop these plans.

The OPCC held a 'coin drop' consultation at its summer shows to seek views on causes of unacceptable behaviour in the ENTE. There were 2335 votes cast with cultural acceptability and preloading receiving the most votes (35% and 31% respectively) with 24% citing pub/club offers. Only 105 felt that opening hours was the biggest cause. This is a complex picture and issues overlap – for example the link between extended licensing hours and pre-loading is worthy of examination. A series of focus groups are now being held with young people to explore the findings of the coin drop exercise and what solutions might exist to improve behaviour in ENTE settings

### **Workstream 3: Influencing locally and nationally to deliver change**

The PCC's work on influencing at the national level is continuing. Minimum Unit Pricing remains a priority and a range of actions are being progressed to build upon recent engagement work. Pressure is also being applied to Ministers to back a Private Members Bill on a new Public Health Licensing Objective which was introduced in the House of Lords in the summer. We have gathered support for this initiative from a number of local authorities, local MPs and Directors of Public Health. The PCC has been appointed a member of the national Working with Partners Strategy Group which will lead national influencing work on alcohol.

Enhancing and supporting partnership activity at local level with health and other partners is continuing and the PCC has held a series of meetings with local authority leaders to consider alcohol related issues in their areas and to identify ways in which we can work together.

## **Workstream 4: Preventing alcohol related crime and Anti Social Behaviour (ASB) and supporting community safety**

Over 40% of Phase 2 of the PCC's Small Grants Scheme was focused on alcohol related projects. The entire scheme saw over £100,000 of funding provided to community projects (with grants of up to £5000).

We are currently reviewing the use of Alcohol Diversion Schemes and Alcohol Awareness Courses in the policing area. In particular we are exploring take-up, delivery and marketing of Alcohol Awareness Courses with a view to encouraging greater use within Devon and Cornwall. This work includes an examination of how we can improve take-up of schemes.

The current focus of work on U18 drinking is the promotion of the PASS scheme and work within the Plymouth pilot to address underage drinking. Data analysis to improve our understanding of underage drinking in Devon and Cornwall is also being progressed.

## **Workstream 5: Data and analysis**

Work is progressing on how we can better understand the impact of alcohol related crime in our communities. Alongside this we are scoping areas for future research projects, including a project to examine the impact of extended licensing hours on police and other public sector resources and on wider society. The OPCC's summer 'coin drop' consultation on causes of bad behaviour in the ENTE has now concluded and the results of that exercise were as follows. Focus groups are currently being held with young people to explore these issues in more detail and to consider possible solutions.

The 'coin drop' consultation was held at 12 shows over the summer. 2468 people participated. Responses show the public feel the biggest issue in the night time economy is that it is "culturally acceptable" to behave badly 35.4%, second is "preloading" 31.2% this is followed by "pub / club drinks offers" 23.4%. The least popular choice is "opening times" with only 9.8% of the public feeling this is an issue.

## ***Priority 3: Efficiency and long term financial security***

The Every Penny Counts (EPC) Strategic Delivery Board meets monthly. The work of the Board is focused on a series of work packages and key areas of activity and progress are identified below.

### **Work Package 1 – Funding Streams and Income Generation**

A key area of work in this area is to examine the approach adopted by other forces to identify areas for potential improvement within Devon and Cornwall. This work is progressing well. In addition we have commenced preliminary work to explore new and innovative avenues for funding and to review our approach to events charging.

### **Work Package 2 – Collaboration with Dorset**

The potential for a Strategic Alliance with Dorset remains a major item of work for both the OPCC and the Force. This project has the potential to make a significant contribution to our future funding gap and to help us protect and enhance local policing. The OPCC was able to secure finance from the Home Office to fund consultancy work to support this project, in

particular to help us understand the scope for savings in a number of business areas and to benchmark against the private sector. This work is continuing.

### **Work Package 3 – Review of Police Estates**

Work is well underway in revising the police estate. An Estates health-check has been carried out to identify operational relevance and cost and work on further opportunities for sharing estates with other public sector partners is being taken forward. A new disposals strategy is also being developed to improve and maximise revenue income in areas where estates are being divested.

### **Work Package 4 – Improving Efficiency**

This workstream is exploring the scope for greater efficiency within the force, beyond those areas being considered as part of the proposed Strategic Alliance with Dorset. It is essential that we are able to quantify and realise the benefits of projects aimed at improving efficiency.

### **Work Package 5 – Value for Money in the PCC's Office**

This work is well underway. A review of OPCC staffing requirements has been carried out by the OPCC CEO and will reduce the OPCC head count and staffing costs. The OPCC has also taken advantage of a break clause in the lease of its current premises to reduce accommodation costs and will be relocating to Middlemoor.

### **Work Package 6 – Bids to Police Innovation Fund and other funding opportunities**

Devon and Cornwall were part of 4 successful bids for the Home Office's 2014/15 Innovation Fund. These projects cover mobile data for police officers, the installation of video links with courts as well as the development of a regional Forensics Service and a regional approach to the storage of digital evidence. We have also supported local authority partners in bids to other innovation and transformation funds offered by government in the area of estates.

Initial scoping work is also being carried out to explore other potential funding pots such as those overseen by DCLG and the Cabinet Office as well as EU funds.

Other work in this area includes partnership activity with local authorities to access funds to improve the collection of Council Tax including the use of government anti-fraud funding.

***Priority 4: To promote an effective Criminal Justice System (CJS) for our area, delivering a high quality service for victims, witnesses and society.***

The OPCC and Devon and Cornwall Police have agreed that the CJS Strategic Delivery Board will not develop its own Action Plan as the majority of the activities and levers rest elsewhere or are already being addressed through mechanisms such as the Local Criminal Justice Board. The CJS Strategic Delivery Board will however provide a strategic overview and challenge function.

The following thematic issues remain a priority for the Board.

*Transforming Rehabilitation:* The Ministry of Justice contract award process is still in the 'evaluation of final bids' phase. It is anticipated that the preferred bidder will be notified on 1 November 2014. A problem was highlighted in relation to the provision of drug and alcohol treatment services to prolific offenders in Devon and Cornwall. This is being raised with the relevant service commissioners.

*Delivering the LCJB action plan:* Progress is being made in all areas of the action plan. The Home Office innovation money has now been received to facilitate the development of live link capability between courts and custody suites.

*Improving the service to witnesses:* Currently the Witness Care Units continue to perform well but Crown Prosecution Service restructuring is creating challenges and difficulties in warning witnesses to attend court. Good support is provided to victim witnesses by Independent Domestic Violence Advisors (IDVA's) and Independent Sexual Violence Advisors (ISVA's) but there is still some concern about future funding and caseloads for both IDVA's and ISVA's. The funding for the Juvenile Witness Service in Plymouth (through the NSPCC) has ended and this work is now picked up by the Witness Care Unit.

*Mental Health:* A new Section 136 multi agency protocol has been drafted following engagement and consultation with relevant parties. Emergency Departments have expressed concern about their capacity and capability to support people with mental illnesses. The need for police officers and staff to be given further training on understanding and awareness of mental health issues is required.

*Electronic Tagging:* The national Ministry of Justice procurement exercise has stalled due to a technical challenge from suppliers. The timing for contracts being awarded is not clear. Work to review Force policy and procedure requirements against the capability of the new tracking technology has commenced. There is clear potential for more effective management of offenders in the community through new tagging technology.

*Out of Court Disposals (OOCDS):* A Force Oversight Group has been established to support compliance with national guidance in the following areas: Penalty Notices for Disorder (PND), Youth Cautions, Cannabis Warnings, Restorative Justice Outcomes, Simple Cautions and Conditional Cautions.

A PCC Deep Dive event was held on Out of Court Disposals in August 2014 and was attended by independent members such as Magistrates and representatives from Youth Offending Teams. The main issues arising were:

- A need to develop a more joined up approach to the use of youth out of court disposals was identified, especially focusing on joint decision making between Youth Offending Teams, CPS and police.
- Police use of early restorative justice interventions was highlighted as the most significant outlying area from the data presented.
- That a high restorative justice rate is not necessarily bad, highlighting a need for a more qualitative approach and the use of additional data sources.

*Youth Reoffending.* Local YOT's remain perform well in national comparisons. Oversight is maintained through the Youth Justice Forum, where the focus is upon performance data and scrutiny and overview of youth disposals.

*File Quality.* This is a key issue within the Transforming Summary Justice agenda. A file quality work group has been established and the File Quality Team now check all files prior to submission to CPS.

*Asset Seizure (POCA).* Devon and Cornwall seizure values are the highest in the region and in the top ten nationally. There are many factors that limit the ability of the CPS to successfully recover assets against the value of Orders made in court.

## **Priority 5: To deliver a high quality victim support service across our area**

The focus of the Victims Strategic Delivery Board is to ensure that high quality, accessible services are provided to victims of crime to meet their identified needs. Full compliance with the Victims' Code is to be achieved and assistance provided to help victims recover from their experience. This Board meets on a monthly basis.

The revised Code of Practice for Victims of Crime came into effect on 10 December 2013. In addition to other obligations, the Code mandates a two-fold requirement for Police; firstly to identify priority victims of crime; and secondly to conduct victim needs assessments for those victims (VNA). Priority victims are defined as:

- Victims of the most serious offences
- Persistently targeted
- Vulnerable
- Intimidated

As from 1 April 2015, the commissioning arrangements for victim services will change, with funding devolved from the Ministry of Justice (MoJ) to the local PCC, who will determine how victim services should be provided in their area. Devon and Cornwall has on average 85,000 victims of crime per year, which includes businesses (businesses are now specifically included within the Code and entitled to support). The national requirement is for the new arrangements to better enable victims to 'cope and recover' from the impact of crime. The MoJ have determined a number of 'pathways of need' in this regard. Devon and Cornwall will be moving away from a single service provider based upon the findings of a significant assessment of victims needs conducted in 2013-2014 by the PCC. Victims with protected characteristics felt that current arrangements did not meet their needs and identified the need for a wider, diverse and more flexible service for victims. The PCC is in the process of commissioning a wider range of service providers (over 30 groups are currently being accredited and trained) who can provide enhanced support to victims with protected characteristics.

A joint police/OPCC project has been established and a Project Plan designed. The focus of the Victims Strategic Delivery Board (Project Board) is to ensure that high quality, accessible services are provided to victims of crime to meet their identified needs. Full compliance with the Victims' Code is to be achieved and assistance provided to help victims recover from their experience.

Work to develop these new arrangements is being progressed through 4 main work-packages

### **Work Package 1: Process and Victim Needs Assessments:**

The proposed process for the completion of a triage Victim Needs Assessment (VNA) to identify priority victims who will need a full VNA, is to be piloted in the Autumn.

Work continues to refine the operating model for the new service, including the role and size of the Victim Care Unit (VCU). Role profiles have been developed for three specialist referral co-ordinators for mental health, learning disabilities and culture & identity issues. The process to recruit the manager for the VCU has also commenced.

Devon and Cornwall attend the national 'early adopter' Steering Group which is examining issues such as victims accessing services across police area boundaries and information

sharing protocols to ensure we are able to learn from the early adopters and reflect their findings in our own work.

The training requirements for police officers and staff who have direct contact with victims is currently being assessed.

### **Work Package 2: Demand Metrics:**

Demand forecasts have been prepared at a high level based on victims within categories of crime. However, as this is a victim led process based upon the impact of the crime upon an individual there will not be a direct relationship between the seriousness of the offence and the volume of the support required by the victim. It is estimated that one third of victims will require completion of a full VNA, which roughly equates to 60 per day. One of the objectives of the pilot referred to above is to test the level of demand for VNA's and different levels and types of victim services. We are continuing to consult and work with support groups working with vulnerable victims to try and estimate the number of 'unreported' crimes where the victims have protected characteristics.

Work is well underway to establish a framework of monitoring data sets to evaluate victim service performance and requirements in the future.

### **Work Package 3: Networking and Directory:**

A range of potential service providers (local, regional and national) have attended several development events held by the OPCC and the Force. These include providers for all protected characteristics, which will provide an enhanced capability to meet victim's needs. Work is progressing to determine service level agreements and design payment arrangements.

Consultation on the design of the web based directory has been conducted with service providers. The content and presentation of information is being refined for approval.

Work continues with the Devon and Cornwall Business Council to look at the needs of local businesses that become victims of crime. Service provision will then be designed to meet the needs identified.

Funding for some peninsula sexual violence and domestic abuse services through the Home Office Violence against Women and Girls Fund is due to conclude in March 2015. Confirmation is being sought that this funding will be extended for another 12 months.

### **Work Package 4: Compliance with the new Victims Code:**

Training is being cascaded by supervisors to inform staff of the content of the new Victim's Code. Further guidance will need to be made available to operational staff about how to complete the Victim Needs Assessment as we prepare for the new service from April 2015.

***Priority 6: To encourage and enable citizens and communities to play their part in tackling crime and making their communities safer".***

The first strategic delivery board meeting was held on 15 August 2014 and the Board will meet on a bi-monthly basis.

### **Workstream 1: Volunteer Review**



The volunteer review is now progressing. A partnership approach is being taken for this piece of work with the inclusion of external specialists. The OPCC and the Force are working with Exeter CVS and Volunteer Cornwall on the review. The Terms of Reference for this work have been set and the Investors in Volunteers quality standard will be used to benchmark current practices against a national standard. The nine indicators of Investors in Volunteers will support both OPCC and DCP to identify good practice and address gaps.

Volunteer Cornwall are now working with Devon & Cornwall police to deliver a pilot project within East Cornwall. The project will conduct action learning - working with communities to increase volunteering opportunities based on locally identified local needs. The project will also provide an independent review of how East Cornwall engages with volunteers in communities. Following the review the project team will design and develop a community based volunteer model that will offer local community based solutions within and across public sector agencies.

## **Workstream 2: Special Constabulary**

The performance measure within the Police and Crime Plan is to achieve 150,000 service hours annually by the end of the plan period. For the period 01 January 2014 to 12 September 2014 service hours to expected to be at 80,000 for that 8 month period. Currently there are 592 special constables within the force. Of these 104 are due to end training by November.

A further 90 recruits will begin training in November with a similar number expected to be recruited to commence training by March 2015. Diversity within Special Constabulary recruitment is being promoted with new advertising campaigns being developed, with a focus on age and gender and to encourage further representation from BME communities.

Work is also being undertaken to explore the creation of targeted Special roles. Existing officers have the skills and training to perform roles within marine crime and roads policing through enhanced driving skills.

## **Workstream 3: Citizens in Policing**

The first OPCC Devon & Cornwall Police Partnership Community Volunteer Awards were held on 26<sup>th</sup> September 2014 at Sandy Park Exeter. The awards were held in partnership with Devon & Cornwall Police, Devon & Cornwall Community Watch Association and Crime Stoppers. The event was very successful and will provide a strong platform on which to build future awards events.

The PCC Awards were:

- Community Police Cadet of the Year Award
- Special Constable of the Year Award
- Special Constabulary Team of Year Award
- PVP Volunteer of the Year Award
- PVP Team of the Year Award
- Community Champion of the Year Award

## **Workstream 4: Active Citizens**

The Community Capacity project developed in partnership with the Environment Agency, Local Authorities, Emergency Planning, Devon and Somerset Fire and Rescue, South West Ambulance Service, the Voluntary Sector and Health is being fully progressed. The initial remit was to develop a project which supported communities at risk of flooding. The focus

has progressed further than this to incorporate a broader based Community resilience project. As part of this work a project is being scoped to secure funding from the Armed Forces Community Covenant Grant to support working with ex services personnel to create a new volunteering role will enhance the co-ordination of parish emergency plans and receive crime prevention and problem solving inputs to enhance their resettlement role.

### **Workstream 5: Business Involvement**

Work is continuing to explore how we can work more closely with businesses on community safety and policing.

Courses have recently been delivered to train private companies in the Community Safety Accreditation Scheme (CSAS) "Stop and Direct Traffic". The companies used this training to reduce demand on police at the Beautiful Days Festival 2014.

## **2. PUBLIC ENGAGEMENT**

### **Events and shows**

The PCC and his team have had stands at a number of events so far in 2014. These have included the Royal Cornwall Show, Devon County Show, Exeter Pride, Exeter Respect, Plymouth Blue Light Day and Saltash Regatta. In total the OPCC attended 14 events across 19 days between May 2014 and September 2014. These shows provided a valuable opportunity for members of the public to meet the PCC and his staff. The public were able to raise specific issues with them about local policing and to hear about the work being carried out under the Police and Crime Plan and the role of the PCC.

In order to maximise the benefit which is obtained from attendance at these events four consultation exercises were carried out at the stands. Two of these were very informal 'coin drop' exercises to get a 'straw-poll' view and to engage visitors to the stands in conversations. The other two consultations were surveys which were open to all members of the public via the OPCC website on the Community Remedy arrangements for Devon and Cornwall and the Review of the 101 Service.

### **The 'Coin Drop' exercise**

2468 individuals took part in the informal 'coin drop' exercise regarding the causes of bad behaviour in the night time economy where excessive alcohol has been consumed. The results from this consultation were as follows:

**Question:** In your opinion what is the biggest cause of bad behaviour in the NTE in relation to excessive alcohol consumption?

- ❖ Too much cheap, accessible alcohol from supermarkets & similar being drunk at home before going into the NTE = **31% (771)**
- ❖ That it is culturally acceptable to behave that way = **35.4% (875)**
- ❖ The Pubs & Clubs are open too late = **10% (243)**
- ❖ Cheap drinks & offers when people are in the NTE i.e. £1 pints/shots = **23% (579)**

A total of 1157 individuals up to the age of 18 years old took part in our cadet 'coin drop'. The results from this consultation were as follows;

**Question:** If there was a community police cadet scheme in your area and you could, would you like to join?

Yes- **69%** (800)

No- **31%** (357)

## **The Community Remedy Consultation**

Under the Anti-Social Behaviour, Crime and Policing Act 2014 the Police and Crime Commissioner is responsible for determining a list of remedies available for taking restorative action in instances of low level crime and anti-social behaviour. This will offer victims a far greater say in how offenders make amends.

In May 2014 the Commissioner launched a consultation on how these arrangements should operate in Devon and Cornwall and the Isles of Scilly. This consultation process offered members of the public the opportunity to share these new arrangements and to help us to identify the kinds of remedies that might be made available. An online survey was launched and visitors to the OPCC stand at summer shows and events were also being asked to complete the consultation in hard copy.

The OPCC received 1022 responses to the Community Remedy Consultation. Work is continuing to agree the final list of remedies with the Chief Constable and to prepare for the introduction of the new community remedy arrangements later in October 2014.

## **The 101 Review Consultation**

An online consultation exercise was launched over Summer 2014 seeking views from the public on the 101 Service as part of the PCC's review of 101 (which is discussed earlier in this report). Members of the public were invited to complete an online survey and visitors to the PCC's stand at summer shows were asked to fill in a hard copy of the form. The questionnaire sought to better understand people's expectations with regard to the 101 service and to understand the experiences of people in using the service.

## **Additional engagement activities**

Since June 2014 until September 2014 the Engagement & Volunteer Team have also undertaken the following activities;

- Five public surgeries have been held in Bodmin, Exeter, North Devon, Plymouth and the Isles of Scilly. There were 38 twenty minute slots available for members of the public to meet and discuss issues of policing in their local area and community concerns with the PCC. 32 of these appointments were filled and were attended by 38 members of the public.
- Three community days were held in Torquay and Newquay. During these days the PCC met with Local Policing Teams, members of the public and visited community groups, charities and organisations who helped support the police and their communities.
- Two #hotseatlive Question Time Events broadcast by BBC Radio Cornwall & BBC Radio Devon. These events were attended by the PCC and CC and attended by members of the public as well as being broadcast live. Members of the public were able to pose questions on the evening, by tweeting questions or ringing in live during broadcast.

- A talk was held by the PCC to the Royal British Legion in South Molton

Future engagement activities scheduled for the remainder of the year include;

- Public surgeries to be held in Penzance, Launceston and Honiton before January 2014.
- A #hotseatlive Question Time Event will be held on November 7 2014 in Hatherleigh focusing on rural policing & crime
- The PCC will take part in Cornwall Council's Takeover day in line with the national Children's Commission Takeover Day in November
- Currently four talks to inform community groups on the work of the OPCC/PCC and to hear the views of the community are scheduled across Devon & Cornwall before December.

## **Correspondence**

The PCC has received 548 items of correspondence since the beginning of June 2014.

## **3. OPCC COMMUNICATIONS**

From early June to end of September the OPCC has issued 27 press releases. Many of these have been to highlight organisations which were successful in bids, through the OPCC, for Competed Fund financing. Following a launch day at Okehampton Police station, video interviews and audio extracts were also gathered from all groups and distributed to local media. This resulted in numerous articles and radio exposure for the organisations concerned.

Among the other matters covered in recent press releases have been the PCC's 'half term' warning about police funding, a response to a Parliamentary report on alcohol related crime and misuse, details of the 101 review in Devon and Cornwall, publication of the PCC's quarterly review, a call for firearm license costs to be increased (to match true cost), details of a new look Performance and Accountability Board to include public questions (via correspondence), and details of numerous public engagements events throughout the summer months (shows etc)

This work resulted in 113 press and media articles which reached a total audience of approx 2,450,000. The OPCC issued 100+ tweets and by encouraging conversations with our communities in this way the office increased its number of Twitter followers to over 3,400.

The PCC also supported, and took part in a Devon and Cornwall Police 'tweetathon' to highlight the number of alcohol related incidents which have to be dealt with on an average Friday night.

The PCC also made numerous appearances on local TV and radio programmes, mainly news based. Some of these recordings have been provided by our 'in house' team to ensure that radio stations who are unable to visit our office or meet Tony personally have audio material available to them should they wish to use it editorially. The radio stations involved are Pirate FM, Radio Plymouth, Heart Devon and Cornwall, Radio Exe, Palm FM. The PCC and other Managers have also been interviewed live on BBC Radio Devon and Cornwall on a variety of topics, including police funding and the use of breathalysers at entrances to pubs and clubs in Devon and Cornwall.

The PCC also recorded an interview for the independently commissioned film 'The Royal Hangover' regarding alcohol-related crime and misuse. We are waiting to hear when this will be scheduled.

#### **4. FINANCE AND GOVERNANCE MATTERS**

##### **Transparency**

As part of the PCC's commitment to meet the requirements of the Elected Local Policing Bodies (Specified Information) (Amendment) Order 2012 further information can now be found on the OPCC website, including details of board members, and quarterly reports of the Joint Strategic Boards which are responsible for delivery of the Police and Crime Plan. See <http://www.devonandcornwall-pcc.gov.uk/News-and-Events/Meetings/Meetings.aspx>

##### **Integrity**

All elected representatives have a duty to act with honesty and integrity. A Statement on Ethics has been published on the PCC's website and includes links to many key documents and policies which outline the PCC's commitment to maintaining the highest standards in public life. See <http://www.devonandcornwall-pcc.gov.uk/Document-Library/GOV-RES-pccs-ethical-statement-for-aug-uploading-140827-vn-1.pdf> The following introduction is taken from the Statement on Ethics:

*"As the Police and Crime Commissioner (PCC) for Devon and Cornwall I have sworn an oath on taking office agreeing to abide by seven standards (known as the Nolan Principles ) laid down by the Committee for Standards in Public Life.*

*My role includes holding the Chief Constable (CC) to account for ensuring that all police officers, staff, contractors and volunteers for Devon and Cornwall Police abide by the policing Code of Ethics.*

*I fully endorse the Code which incorporates the Nolan principles as well as two further values, fairness and respect. I have also incorporated these two values as I am united with the CC in wishing to ensure that respect and fairness are at the heart of policing and my governance. "*

##### **Decisions made**

The following decisions and approvals have been made by the Police and Crime Commissioner in recent weeks:

- 4 June 2014           HMIC Inspection Process (approved)
- 8 May 2014           Decision to relocate the office of the PCC
- 4 June 2014           Finance Update (approved)
- 20 June 2014        Small Grants (decision to award)
- 23 June 2014        Strategic Alliance (development of initial business cases)
- 11 July 2014         Police Property Act Funds: Annual Report (approved)
- 18 Sept 2014        Approval of the Statement of Accounts
- 3 October 2014      Approval of the Annual Report

The full decisions page of the OPCC website can be accessed via the following link:  
<http://www.devonandcornwall-pcc.gov.uk/Key-Documents/Decisions.aspx>

### **c) Financial matters**

*Annual Accounts.* The annual accounts for 2013/14 have been signed off, without qualification, by the external auditors (Grant Thornton)

*Annual Report.* The annual report has been published and is included in the document pack for this meeting.

*Budget 2014-15.* Initial meetings to consider proposals for the next budget setting round (2014-15) began at the start of October 2014. The proposed budget and precept will be brought to the January 2015 meeting of the Police and Crime Panel.

*Strategic Alliance with Dorset.* At a meeting of the Strategic Alliance Executive Board on 23 June 2014, attended by the PCC and the PCC of Dorset it was agreed to proceed to the development of full business cases for each of the business areas which had been identified for consideration as part of the proposed alliance with Dorset. This work remains at an early stage. A full report on the progress of this work will be provided to the Police and Crime Panel at its next meeting.

## **5. RECENT HMIC INSPECTIONS**

**The following HMIC Reports relating to Devon and Cornwall have been published since the last Police and Crime Panel meeting.**

### *Valuing the Police (4)*

The report included positive judgements on the long term planning which had been put in place to meet the financial demands of the next four years, and on the significant value for money achievements. <http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/policing-in-austerity-meeting-the-challenge.pdf>

### *Core Business: An inspection of crime prevention, police attendance and use of police time.*

This report examines all 43 police forces in England and Wales. It looks at three principal aspects of day-to-day policing: the prevention of crime; how crime is investigated and offenders are brought to justice; and freeing up and using police time more efficiently (which includes the use of modern technology). <http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/core-business.pdf>

### *Crime data integrity force report for Devon and Cornwall*

These force reports follow on from the interim report that HMIC published in May 2014. They include specific recommendations for each force on how to improve the accuracy of, and therefore public confidence in, the way the police records crime. <http://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/crime-data-integrity-devon-and-cornwall-2014.pdf>

### **Contact for further information**

Andrew White

Chief Executive

Office of the Police and Crime Commissioner for Devon and Cornwall

[chiefexecutivesupport@devonandcornwall.pnn.police.uk](mailto:chiefexecutivesupport@devonandcornwall.pnn.police.uk)

